



DoctorConnect

Work smarter. Not harder.

AboutUs



Since 1992 AdTel International has been creating leading-edge communication software. All development, sales and support is located in Dallas, Texas. Employing the best and brightest minds, we develop innovative software, and we do not outsource of any part of our organization to maintain strict quality on software and customer service. DoctorConnect is mature and stable so you can automate processes without concern of glitches. Servicing our customers is top priority. We are easy to reach and eager to please!

Simplify workflow, enhance operations, reduce overhead, and increase profitability.



- Appointment Reminders
- 2-Way Texting
- ZeroContact Check-in
- On-Demand
- ReCalls
- Surveys
- Online Reviews
- Website Reviews
- Online Scheduling
- Payment Reminders

No more no-shows. Hello revenue.

Reduce call volume and hold time.

Digital forms. Easy for patients. Efficient for you.

Rescheduling, closings, marketing, newsletters.

Patient outreach. Fill gaps in care. Retain patients.

Improve your practice with patient feedback.

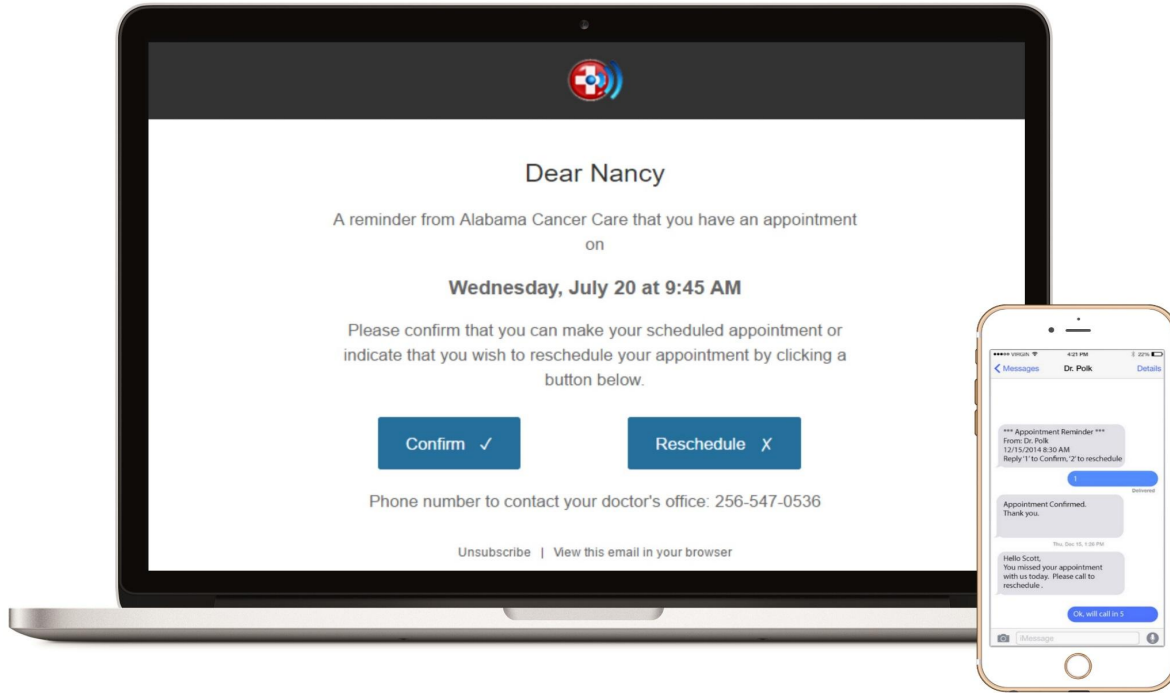
Boost your online reputation. Grow your practice.

Add the best reviews to your website.

Generate appointments. Reduce call volume.

Mini text message statements. Get paid faster.

Appointment Reminders



Text. Email. Voice.
Patients can confirm and
request reschedules.
Customize messaging and
delivery intervals. Create
reminders by appointment
type, location, provider and
resource. Include COVID-19
policies and special
messaging for telehealth
visits.

Increase revenue and
efficiency.

No-show management.

2-wayTexting

Communicate quickly with patients using 2-way texting. No app for patients to download. Time and date stamped thread is stored on a rolling 2-year basis. Drop in text templates on the fly to respond to patients fast.



ZeroContact Digital Forms



Use digital forms to keep patients and staff safe while expediting intake.

Easy-to-use forms are accessible on any device.

Patients start registration from home using a link included in the appointment reminder. No download, app, or portal login required.

Text and email.

Connect to patients
anytime, anywhere.

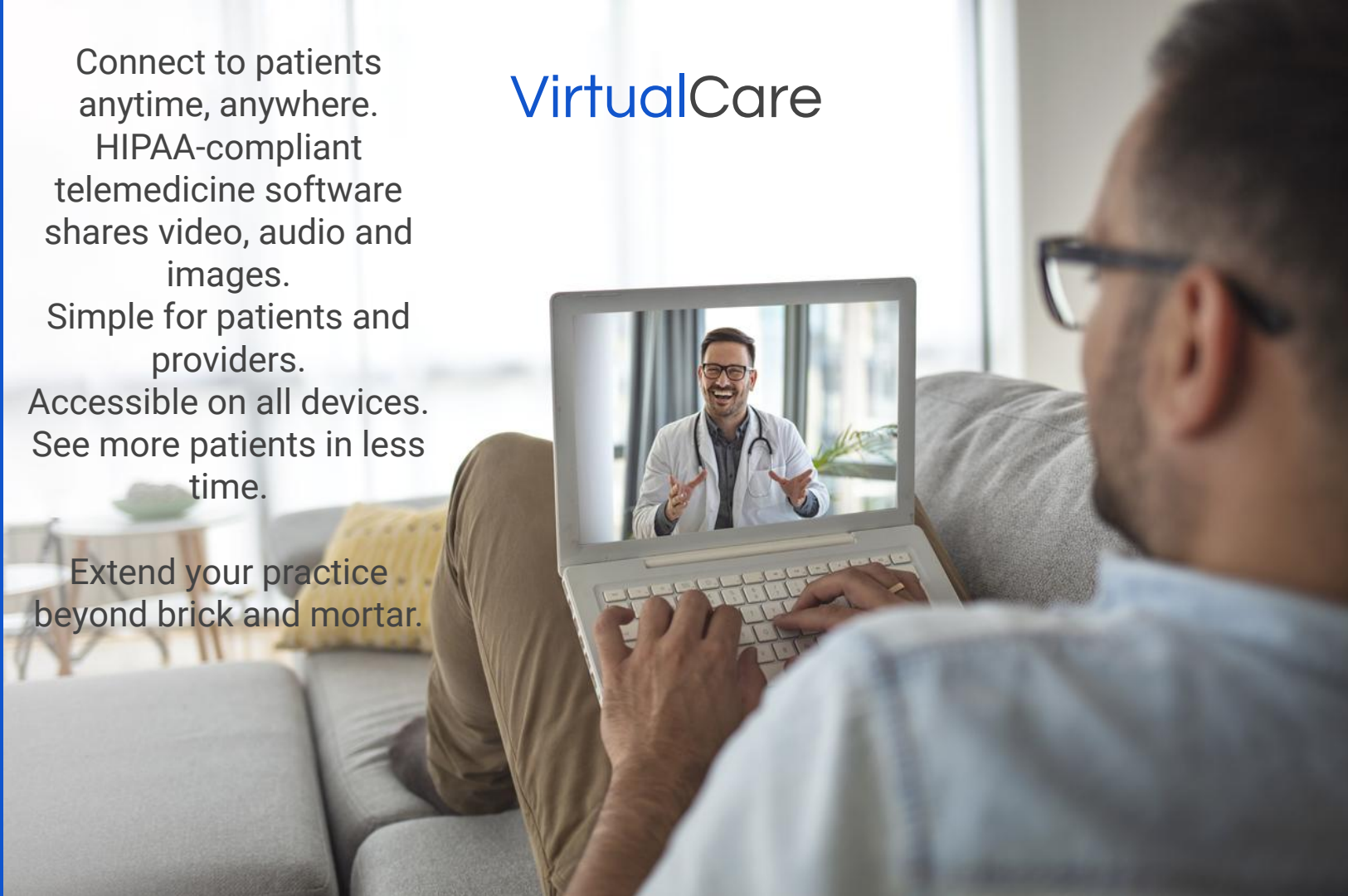
HIPAA-compliant
telemedicine software
shares video, audio and
images.

Simple for patients and
providers.

Accessible on all devices.
See more patients in less
time.

Extend your practice
beyond brick and mortar.

VirtualCare





WaitListManagement

Filling openings in your schedule just got a whole lot faster.

Decrease workload and improve efficiency by instantly messaging waitlist patients. Filter by appointment type, specified groups, individuals or entire list.

You already know that a full schedule maximizes revenue and improves patient care.

We just make it easier.



MassMessaging

Communicate with patients and staff for weather closings, in emergencies, and for daily schedule changes with TimeBlock Messaging.

Create and send marketing, newsletters and patient education with Mass Messaging.
Text. Email. Voice.

ReCallNotifications



Population health messaging for preventative, wellness, targeted and critical care. Fill gaps in care.

Automate pre-op instructions and post-op follow-up. Promote medication adherence. Reduce administrative burden and costs on printing, paper and postage.

Just set it and forget it.

A man with short dark hair, wearing a light blue button-down shirt and blue jeans, is sitting on a white couch. He is looking down at a silver laptop on his lap and typing. The background is a bright, modern interior with white walls, a white sofa, and a small potted plant on the right.

PatientSurveys

Text. Email. Keep your finger on the pulse of your practice. Use patient feedback to identify strengths and weaknesses to improve patient experience and increase office efficiency. Delivered the day following the appointment. Create surveys by appointment type, provider, and location. Customize questions and delivery intervals.

5.0 ★★★★★ 6 reviews

Sort by: Most helpful



Courtney

in the last week

★★★★★ I LOVE the Headache Center. Their treatment for my migraines has given me back my daily life. Listening to their clients may be their best medicine. They actually taught me about migraines and how to prevent them instead of prescribing ... [More](#)

👍 Helpful?



Dionna

2 months ago

★★★★★ Everyone at The Headache Center is very friendly, professional, and courteous. They make you feel right at home! I switched from my neurologist to The Headache Center because I felt as if my needs weren't being met and as if I were just ... [More](#)

👍 Helpful?



Sarah

9 months ago

★★★★★ I have had migraines since I was a kid and have never gotten answers nor had a doctor offer any solutions that worked for me. Then I found the headache center in Ridgeland. I have been going to see Rebecca for 6 months now and I cannot say ... [More](#)

👍 1


ReputationManagement

88% of consumers read online reviews. 68% of consumers leave a review after being asked.

Take control of your online reputation. Bury negative reviews with positive reviews. Patients whose survey scores a 4/5 star receive an instant invite to post comments online to your preferred review sites.

Patients are more likely to schedule with a practice or doctor with good reviews.

Improve your reputation. Grow your practice.

A person's legs, wearing blue jeans, are standing on the keyboard of a silver laptop. The person's hands, with blue nail polish, are visible at the bottom, typing on the laptop's keyboard. The background is a plain, light-colored wall.

OnlineScheduling and PracticeReviewsPage

The Practice Reviews Page is a separate website that links to your practice website to increase your search ranking. It's another place for patients to find you, read your reviews and schedule an appointment online. Stand out from your competitors.

Generate new business. And more revenue.

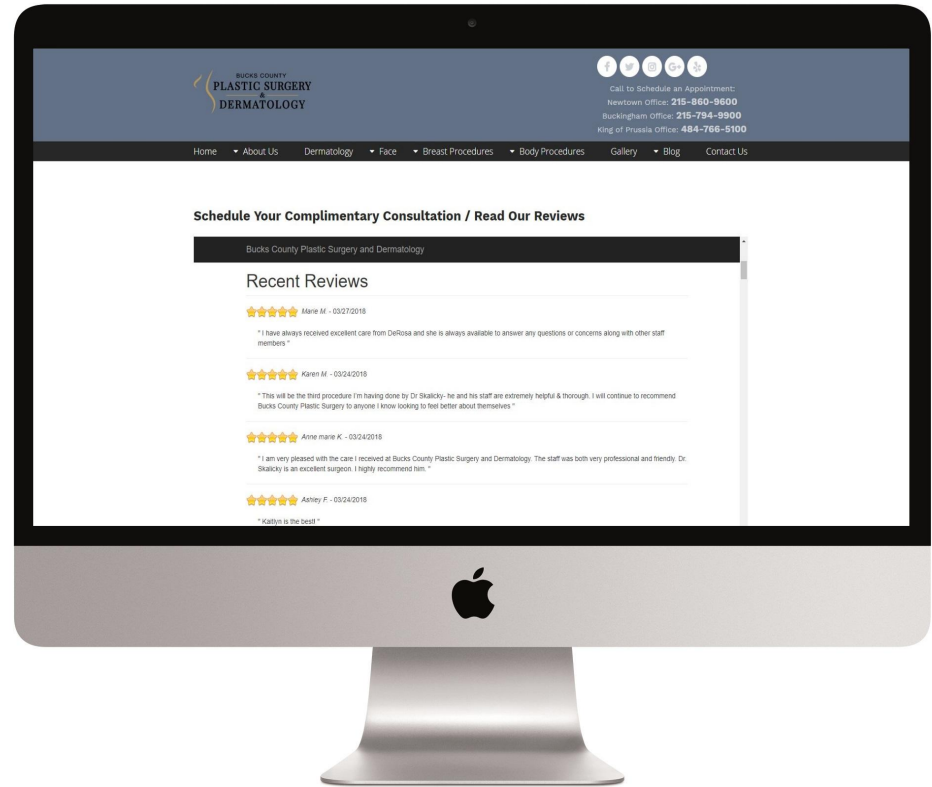
DoctorConnect makes it easy for patients to request an appointment from your website or from the Practice Reviews Page.

Meet points for MIPS.

<https://www.doctorconnect.net>

WebsiteReviews

Would you like a consistent feed of fresh reviews flooding your website? DoctorConnect surveys generate reviews which automatically populate your website. Allow only 4 and 5 star reviews. Hide any comments you deem unworthy.



A man with a beard and sunglasses is looking down at his smartphone. He is wearing a maroon short-sleeved shirt. The background is a cloudy sky.

PaymentReminders

Create custom messages and intervals then DoctorConnect does the rest. Patients can make payments from their cell phone with mini text message statements that include payment amount, due date, account number, and a link to your payment portal. Create an easy, efficient, automated collection process and reduce overhead.

Mobile banking works
for banks.
Make it work for you.



The security of your data is our top priority.

We offer HIPAA and HITECH Business Associate Agreements (BAAs).

Our servers are certified:

- To the HITRUST framework
- FedRAMP
- Health Information Trust Alliance Common Security Framework

Value Proposition

- Reduce no-shows
- Communicate with patients without being on the phone
- Decrease call hold time
- Increase front and back office efficiency - digital forms, 2-way texting, payment reminders
- Automate recall notifications - retain patients
- Minimize schedule vacancies - waitlist notifications
- Ease administrative burden - automate labor intensive tasks
- Reduce overhead - supplies, postage and labor
- Increase portal adoption
- Increase reimbursements - meet measures for MACRA and MIPS
- Improve patient experience
- Increase and improve online presence and reputation
- Grow your practice with marketing features